



Milverton Primary School

Parent Code of Conduct

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Introduction

Schools have many lines of communication to maintain both within the school and with external bodies, including parents and carers, other schools, the community, and other outside agencies.

Good communication between the school and the home is essential, and children achieve more when schools and parents work together. Parents can help more if they know what the school is trying to achieve.

At Milverton, we aim to have clear and effective communication with and between all parents and with the wider community. We ask that the following simple principles are kept in mind and are in line with our school's golden rules of 'Try Your Best' and 'Be Kind'.

Within this policy we use the term 'parents' to refer to:

Anyone with parental responsibility for a pupil

Anyone caring for a child (such as grandparents or child-minders)

Aim of this code of conduct:

Our school aims to ensure that we are able to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community.

This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

The school will undertake to ensure that:

- Parents and children have clear lines of communication
- School staff respect the ethos, vision and values of our school
- We work together with staff in the best interests of our pupils

Parent/Guardians/Carers will aim to ensure they:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

Behaviour that will not be tolerated:

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs on the school site (including legal highs)

Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our legal team and take further action (in cases of conduct that may be libelous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.

Monitoring and review

It is the responsibility of all Milverton staff and we ask that parents whose children attend the school follow this policy.

This policy will be reviewed and updated, by the LEW Committee
It will be reviewed every 3 years by the LEW Committee

Written by

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